

Data Privacy Policy

Dex Enterprises Private Limited, Dex Aviation Private Limited, Dex Air Transport Private Limited and other affiliates, subsidiary and holdings (collectively referred to as “Dex”) respects the data provided by our users and we are committed to protecting the personal information collected about, or provided by you, Agents and End-Users. To that end, we have designed the Dex’s Data Privacy Policy (this “**Policy**”) to guide how we store, collect, manage and use the personal information we obtain in connection with our Services. This Policy applies only to information submitted and collected directly by Dex through use of the Services.

By using and accessing the Dex website and its Services, you agree to be bound by the terms of this Policy. Dex may, from time to time, make changes to this Policy. If we make any material change to this Policy, we will notify you of those changes by posting them on this site and we will indicate the date of last revision. Your continued use of the Services after changes have been posted to the Policy will constitute your acceptance of those changes.

Last updated: June 20, 2020

This Policy describes the treatment of information provided or collected on or through our website, which is currently located at www.dexgroup.com (the “**Site**”). This Policy applies to the Services, but not to websites maintained by other companies or organizations to which Dex may provide links. When you connect to these websites via a link, this Policy no longer applies. Dex, therefore, not responsible for the content or activities provided or created on such sites. If you have any questions about this Policy or our data practices, please do not hesitate to contact us.

1. Definitions

a. Agents

Representatives that interact with Customers on behalf of a Business Partners or subscribers.

b. Business Partners or Subscribers

Business Partners are companies in the Dex network that have registered for, or are subscribers of, the Services.

c. Customers

Customers are those individuals/entity/corporates/candidates/job applicants/end-users who download, use or otherwise interact with the Services using tools and related services provided by Dex. This may include, but is not limited to, website users, social messaging users, or mobile application users.

d. Services

Any and all services as provided by Dex through the Site, however, it does not include any services as provided by the Business Partners.

2. The Information We Collect

Personal Information is information that others can use to identify, locate, or contact you, including but not limited to, your name, email address, postal address, and phone numbers (collectively “**Personally Identifiable Information**” or “**PII**”). Specifically, Dex may collect the following PII in connection with your use of the Services:

- Name
- Email Address
- Company Name
- Phone Number
- Age
- Date of Birth
- Gender
- Occupation/Professional Details

In addition to the PII listed above, Dex may also collect:

- Generic geographic location, such as the city in which you are located
- Operating System
- Connection speed
- IP Address

In some cases, we may assign an identification number to you (“**ID Number**”). ID Numbers may be linked with PII only for the purposes of providing the Services or for

internal reporting purposes. You can enable or disable geolocation services when you use our Services at anytime, through your device settings.

For additional information regarding the steps we take to safeguard your information, please refer to the Data Security, Integrity and Retention section of the Policy.

3. How the Information is Collected

a. Customers:

Depending on the nature of your interaction with the Services, Dex may collect information from you automatically and/or when you voluntarily choose to provide us with information. We may also acquire information from other trusted sources to update or supplement the information that you voluntarily provide to us or that we collect automatically.

Dex may track this information over time and across multiple applications (and may also combine the device information with anonymous information from other sources) in order to deliver the Services. In addition, Dex may collect information from Customers through use of a cookie, web beacon or similar tracking technologies if the Customers accesses the Services from a browser or is redirected to a browser by links provided through the Services. Certain links may redirect you to a browser where Dex may use a cookie to track Customer activities.

A “cookie” is a small bit of record-keeping information that sites often store on a user’s computer or mobile device. Cookies are typically used to quickly identify a user’s device and to “remember” things about the user’s visit. For example, we may use cookies or a similar method to keep track of your app session. Information contained in a cookie may be linked to your personal information for this purpose. You can disable cookies or set your browser to alert you when cookies are being sent by your device or computer although this may affect your ability to use many of the features of the Services.

b. Business Partners:

If you are a Business Partner, we collect information that you voluntarily provide us during your interaction and registration with the Services. For example, you may choose to

provide Dex with information when you directly request information or services from us, submit or receive a payment, or complete the online forms available on the Site.

We may also collect certain types of information automatically, including through the use of cookies, web beacons and other similar tracking technologies. These tracking technologies allow Dex to personalize your experience with the Services and keep track of certain online behavior in order to help us determine the things that you find most interesting.

4. Third Party Sites

We may share certain personal information we collect about you with our service providers who perform functions necessary to providing the Services on our behalf. Examples include providing assistance and customer service. These service providers are not authorized by us to use or disclose personal information except as needed to perform their functions or comply with legal requirements, and they may not use it for any other purposes. Further, they must process the personal information in accordance with this Data Privacy Policy. We do not disclose or transfer your personal information to third parties for any other purpose.

5. How We Use Information

Dex uses the information we collect about you to provide the Services and to gain a better understanding of the products and services that may interest you. For example, we may use your information in order to:

- Operate, manage and improve the Services;
- Respond to your inquiries;
- Provide you with requested services;
- Communicate with you about your Dex's account, your interactions with the Services or your contacts' interactions with the Services; and
- Protect the rights or property of Dex or third parties

For additional information regarding choices you may have with respect to our use of your information, please refer to the Your Controls section of the Policy.

The Services may link to third party websites, non-Dex applications and/or other third party content. Please note that Dex cannot control the treatment of your information by such third parties, and that the privacy practices of third parties may differ from those described in this Policy.

6. Payment Information

When you pay for our Services, we may request you to state your payment card details (name on card, billing address [street address/city/state/country], card type [e.g. Visa], card number, expiration date, security code). We are using a secure third party to manage transactions and ecommerce payment processing.

Your payment information will be stored as long as the third party is entitled or obliged to store as required by Law.

7. International Transfer of Collected Information

To facilitate our global operations, we may transfer and access personal information from around the world, including from countries other than those in which Dex has operations. If you are visiting our websites from regions with laws governing data collection and use, please note that you are agreeing to the transfer of your personal information to India and other countries and jurisdictions. By providing your personal information, you consent to any transfer and processing in accordance with this Policy.

8. Sharing with Third Parties

Our Services may contain links to websites operated by other companies. Some of these third-party sites may be co-branded with a Dex logo, even though they are not operated or maintained by Dex. Dex does not share your personal information with those websites and is not responsible for their privacy practices. Once you have left our website, including leaving the site for the processing your details, you should check the applicable privacy policy of the third-party website to determine how they will handle any information they collect from you.

9. Compliance with Laws and Law Enforcement Requests; Protection of Our Rights

In certain circumstances, we may be required to disclose personal information in response to lawful requests by public authorities, including to meet national security and law enforcement requirements. We may disclose personal information in response to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims. We may also share such information if we believe it is necessary in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of our Services, or as otherwise required by law.

10. Your Controls

If you are a Customer to the Services or authorized as an Agent under a subscriber's account to the Services and would like to opt-out of getting marketing communications from us please contact us at admin@dexgroup.com or follow the unsubscribe instructions included in each marketing email.

We process and store service data on behalf of our subscribers. We have no direct relationship with the individuals with whom our subscribers may interact using the Services. If you are an individual interacting with a subscriber of our Services and would no longer like to be contacted by that subscriber, please contact that subscriber directly.

11. Changes to this Policy

If we are going to use your previously collected personally identifiable information in a manner materially different from that stated in this Policy at the time of collection, you will be notified via email if possible. You will have a choice as to whether or not we use your information in this different manner and instructions for how to make that choice will be included in the notification. We will not use personally identifiable information in a manner materially different from that stated in our Data Privacy Policy at the time of collection without notifying you.

12. Correcting, Updating and Removing Your Information

- a. Upon request we will provide you with information about whether we hold, or process on behalf of a third-party, any of your personal information. To request this information please contact us at admin@dexgroup.com. Subscribers to our Services may update or change their Account Information by editing their profile or customer record or by contacting admin@dexgroup.com. To make a request to have personal information maintained by us returned to you or removed, please email admin@dexgroup.com. Requests to access, change, or remove your information will be handled within thirty (30) days.
- b. An individual who seeks access to, or who seeks to correct, update, or delete inaccuracies in personal information stored or processed by us on behalf of a Subscriber should direct their query to the Subscriber. Upon receipt of a request from one of our Subscribers for us to remove the data, we will respond to that request within thirty (30) days. We will retain personal information that we store and process on behalf of our Subscribers for as long as needed to provide the Services to our Subscribers. We will retain and use this personal information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.
- c. The security of your personal information is important to us. We follow generally accepted standards to protect the personal information submitted to us, both during transmission and once it is received. If you have any questions about the security of your personal information, you can contact us at admin@dexgroup.com.
- d. If you are a subscriber or otherwise provide us with personal information in connection with your use of our Site or Services, we will delete this information upon your request, provided that, notwithstanding such request, this information may be retained for as long as you maintain an account for our Services, or as needed to provide you with our Services, comply with our legal obligations, resolve disputes and enforce our agreements.

13. Children's Privacy

We do not use the Services to knowingly solicit data from or market to children under the age of eighteen (18) years. We request that such individuals do not provide personal information through the Services. If a parent or guardian becomes aware that his or her child has provided us with information without their consent, he or she should promptly contact us and we will take reasonable steps to ensure that such information is deleted from our files.

14. Data Security, Integrity and Retention

- a. Your privacy is very important to Dex and we are committed to protecting your personal information from unauthorized access, use or disclosure. We have implemented physical, technical and administrative security measures for the Services that comply with applicable laws and industry standards. For example, we use firewalls, encryption technology and other automated software designed to protect against fraud and identity theft.
- b. When a Customer downloads and uses an App or website that requests Dex to provide the Services, we may collect and process information locally on the Customer's mobile or desktop device. This allows us to identify the sensitivity level of certain device information prior to transferring it to our servers for storage. Rather than sending sensitive device information as raw data that can be easily associated with the relevant Customer, we only transfer representations of certain types of information back to Dex. Our servers then associate the representations with a unique identifier assigned to each Customer by Dex. When a Customer subsequently interacts with the Services, this process allows us to provide the Services without storing the sensitive information in a form that would be easily readable to unauthorized third parties.
- c. Dex also protects Customer's privacy by seeking to minimize the amount of sensitive data that we store on our servers in the first place. You may also contact us anytime with your questions or concerns.

- d. Dex retains the raw data it collects from Customers for as long as needed to provide the Services. The information received from Business Partners is retained for as long as needed to provide you Services. We will retain and use the information we receive for as long as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

You acknowledge that all information, data, text, software, documents, music, sound, photographs, graphics, video, messages, tags, or other materials (“**Content**”), whether publicly posted or privately transmitted, are the sole responsibility of the person from whom such Content originated, and that You, and not Dex, is entirely responsible for all Content that you upload, post, email, transmit or otherwise make available via the Services. You understand that by using the Services, you may be exposed to Content that is offensive, indecent or objectionable. Under no circumstances will Dex or its parent, holding, subsidiary or related companies, affiliates, officers, agents or employees, as the case may be, be liable in any way for any Content or any loss or damage, no matter the cause of the loss or damage, of any kind incurred as a result of the use of the Services.

Contact Us

If you have any questions or comments about this Policy, please write to us at:

Dex Group

42-Zamrupdpur Community Centre,

Kailash Colony Extn,

New Delhi-110048,

India

You can also contact us via email at admin@dexgroup.com

Please be sure to include your name, address and email address in any correspondence to us so that we can respond to your inquiry in a timely manner.